



User Manual

Milk Frother

MODEL: CHMF08S

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PRODUCT REGISTRATION

Thank you for purchasing our Commercial Chef product. This easy-to-use manual will guide you in getting the best use of your product.

Model number

Serial number

Remember to record the model and serial numbers. They are on a label on the back of the product.

Date of purchase

Staple your receipt to your manual. You will need it to obtain warranty service.

SAFETY INFORMATION



DANGER

DANGER - Immediate hazards which **WILL** result in severe personal injury or death



WARNING

WARNING - Hazards or unsafe practices which **COULD** result in severe personal injury or death



CAUTION

CAUTION - Hazards or unsafe practices which **COULD** result in minor personal injury

IMPORTANT SAFETY INSTRUCTIONS



WARNING

When using electrical appliances, basic safety precautions should be followed, including the following

1. Read all instructions carefully before using.
2. Before connecting the unit to the power supply, check that the voltage indicated on the appliance (underside of base) corresponds with the voltage in your home. If this is not the case, contact your dealer and Do NOT use the unit.
3. The attached base cannot be used for other than intended use.
4. Do not operate any appliance with a damaged cord, plug or after appliance malfunctions or has been damaged in any manner. Contact customer service for further assistance.
5. Do NOT let the cord hang over edge of table counter or touch hot surface.
6. Do NOT place on or near a hot gas or electric burner or in a heated oven.
7. Do not operate without milk in the jug.
8. Ensure that unit is used on a firm and flat surface to prevent it from overturning and harming someone or damaging the unit.
9. To protect against a fire, electric shock or personal injury, do NOT immerse cord, electric plug or unit and base in water or other liquids.
10. Always take care to pour boiling liquid carefully without tipping the unit too fast.
11. Be careful when opening the lid for refilling when the unit is hot.
12. Close supervision is necessary when any appliance is used by or near children.
13. Do NOT touch hot surfaces. Use handles or knobs.
14. Extreme caution must be used when moving an appliance containing hot liquids.
15. Do not use outdoors.
16. To disconnect, remove plug from outlet.
17. Never add to jug while appliance is operating.
18. Lid must be properly in place before operating appliance.

SAFETY INFORMATION

19. The appliance is not a toy. Do NOT let children play with it.
20. The use of accessory attachments that are not recommended by the appliance manufacturer may result in fire, electric shock or personal injury.
21. Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts and before cleaning the appliance.
22. Always ensure the lid is closed and do not lift it while milk is heating. Scalding may occur if the lid is removed during the frothing / heating process.
23. Do NOT use the appliance for other than intended use.
24. The unit can only be used with the base provided.
25. If the unit is overfilled, heated milk / froth may be ejected.
26. Never touch rotating parts and do not insert any objects and / or fingers in the appliance apertures.
27. This jug is not suitable for refrigerator, freezer or dishwasher.

SAVE THESE INSTRUCTIONS
HOUSEHOLD USE ONLY

SAFETY INFORMATION

GROUNDING INSTRUCTIONS

ELECTRICAL REQUIREMENTS

The unit is equipped with a 3-wire cord having a 3-prong grounding plug. It must be plugged into a wall receptacle that is properly installed and grounded.

This appliance must be grounded. In the event of an electrical short circuit, grounding reduces risk of electric shock by providing an escape wire for the electric current. The cord provided with this appliance is equipped with a grounding wire and a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded. Do not attempt to defeat this safety feature by modifying the plug in any way.

WARNING

Improper use of the grounding plug can result in a risk of electric shock.

Consult a qualified electrician or serviceman if:

- 1) The grounding instructions are not completely understood.
- 2) You are unsure that the appliance is properly grounded.
- 3) You have any questions about the grounding or electrical instructions.

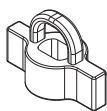
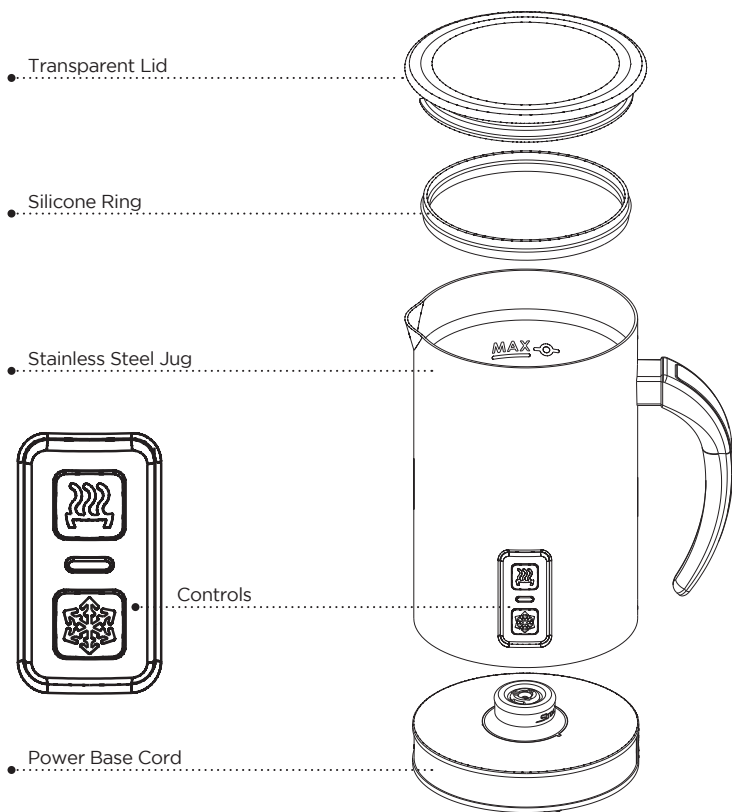
POWER SUPPLY CORD

1. A short power supply cord is provided to reduce the risk of becoming entangled in or tripping over a longer cord.
2. If the power supply cord is too short, do not use an extension cord. Have a qualified electrician or serviceman to install an outlet near the appliance.
3. If it is absolutely necessary to use longer cord sets or an extension cord, extreme care must be exercised.
 - a) Use only a grounding type 3-wire extension cord that has a 3-blade grounding plug and a 3-slot receptacle that will accept the plug on the appliance.
 - b) The marked electrical rating of the cord set or extension cord must equal to or greater than the electrical rating of the appliance. The longer cord should be arranged so that it will not drape over the counter top or table top where it can be pulled on by children or tripped over unintentionally.

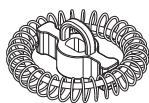
NOTE: Neither W Appliance nor the dealer can accept any liability for damage to the unit or personal injury resulting from failure to observe the electrical connection procedures.

SET UP & USE

PARTS & FEATURES



Standard Whisk



Frothing Whisk

SET UP & USE

BEFORE USING MILK FROTHER

If you are using the milk frother for the first time, it is recommended that you clean your milk with warm soapy water, rinse and dry completely.

OPERATING INSTRUCTIONS

Choose the appropriate whisk and secure it firmly to the bottom of the jug. (See the chart below for reference)

NOTE: The whisk for heating milk is already in place in the bottom of the jug. The other whisk is secured to the inside of the frother lid. For safe storage, secure the unused whisk into the molded grooves on the inside of the lid.

Pour milk to level based on the markings found inside the milk jug for each whisk.

WARNING: Do NOT operate without minimum level of milk in the jug. Do NOT operate when there is no whisk set in place.

Affix the lid to the jug. Plug power cord into wall socket and then press the appropriate power button to start the machine to perform the desired function.

FOR HEATING (USING STANDARD WHISK)

Press upper on/off button and embedded red light will illuminate as well as the center blue indicator light. When finished, the embedded red light in the on/off button will go out but the center blue indicator light will keep flashing for an additional 30 seconds. For safety, do not attempt to open lid until center blue indicator light is out completely.



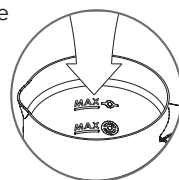
FOR FROTHING COLD MILK (USING FROTHING WHISK)




Press lower on/off button and embedded blue light will illuminate as well as the center blue indicator light. When finished, the embedded blue light in the on/off button will go out but the center blue indicator light will keep flashing for an additional 30 seconds.



FOR FROTHING & HEATING (USING FROTHING WHISK)

Press upper on/off button and embedded red light will illuminate as well as the center blue indicator light. When finished, the embedded red light in the on/off button will go out but the center blue indicator light will keep flashing for an additional 30 seconds. For safety, do not attempt to open lid until center blue indicator light is out completely.



WHISK	FUNCTION	MAX CAPACITY	TIME
	Frothing cold milk	115 ml / 3.9 oz.	Under 60 seconds
	Frothing and heating	115 ml / 3.9 oz.	75 - 115 seconds
	Heating Milk	240 ml / 8.1 oz.	130 - 170 seconds

SET UP & USE

HINTS AND TIPS

- Always use your frother to froth or heat your milk first. While it is operating, prepare your coffee or hot chocolate and serve immediately.
- Use whole milk (fat content greater than 3%) for best results.
- When frothing cold milk, the temperature remains the same. It will not be lowered.
- Heat milk to approximately 149°F / 65°C. This is the ideal temperature to ensure the flavor of your coffee is maintained.
- Keep the whisks in a safe place. They are small and can easily be lost. We recommend you use the molded grooves on the underside of the lid for one and secure the other in the inside bottom of the jug.
- After frothing or heating, allow 2 minutes for the thermostat to reset and the frother to be ready for use again. To shorten this time, rinse with water and wipe dry after each use.
- The frother is designed to heat and froth milk. If you add flavorings, coffee granules or hot chocolate powder in the frother, ensure you thoroughly clean immediately after using.

CLEANING & CARE

CARE AND CLEANING

Remove the plug from power supply. Remove the jug from the power base before cleaning and separate the lid and silicone ring from the jug.

CAUTION: Never immerse the jug or the base into water. Do not place in the dishwasher.

1. **THE JUG:** Clean immediately after each use. Flush and clean the walls using warm soapy water and a non-abrasive cloth. Then dry with a soft cloth.
CAUTION: Do not place in the dishwasher.
2. **THE LID:** Separate the lid and the silicone ring from the jug. Wash out with water and then dry completely before reassembly.
3. **THE BODY:** Clean with a soft cloth.
CAUTION: Never use harsh cleaning agents or hard nylon/metal brushes to avoid scratches on the stainless steel surface! Never clean with metal objects and never use abrasives.
4. **THE WHISKS:** Remove from the jug. Wash with warm water. Dry and store in a safe place. We recommend you use the molded grooves on the underside of the lid for one and secure the other in the inside bottom of the jug.
5. Use a small brush to clean the gap under shaft sleeve of motor where whisk sits.
6. Affix the spiral whisk back in place, add liquid into jug but do not exceed MAX line. Follow instructions above for frothing cold milk.

TROUBLESHOOTING & WARRANTY

BEFORE YOU CALL FOR SERVICE

IF THE PRODUCT FAILS TO OPERATE:

- A) Check to make sure that the product is plugged in securely. If it is not, remove the plug from the outlet, wait 10 seconds and plug it in again securely.
- B) Check for a blown circuit fuse or a tripped main circuit breaker. If these seem to be operating properly, test the outlet with another appliance.

IF NONE OF THE ABOVE SOLVES THE PROBLEM, CONTACT A QUALIFIED TECHNICIAN. DO NOT TRY TO ADJUST OR REPAIR THE OVEN YOURSELF.

CUSTOMER SERVICE

IMPORTANT

DO NOT RETURN THIS PRODUCT TO THE STORE

If you have a problem with this product, please contact the W Appliance Co. Customer Satisfaction Center at 1-855-855-0294.

DATED PROOF OF PURCHASE, MODEL # AND SERIAL #
REQUIRED FOR WARRANTY SERVICE

TROUBLESHOOTING

Troubleshoot your problem by using the chart below. If the product still does not work properly, contact W Appliance Co. customer service center or the nearest authorized service center. Customer must never troubleshoot internal components.

TROUBLE	POSSIBLE CAUSE	POSSIBLE REMEDY
Appliance does not turn on	Appliance is not plugged in	Check that appliance is plugged into a working outlet
	Not enough milk in unit	Fill at least to MIN level

TROUBLESHOOTING & WARRANTY

LIMITED WARRANTY

Commercial Chef brand is used under license. Any repair, replacement, or warranty service, and all questions about this product should be directed to W Appliance Co. at **1 (855) 855-0294** from the USA or Puerto Rico.

W Appliance Co. warrants to the original purchaser that the product will be free from defects in material, parts and workmanship for the period designated for this product. The warranty commences the day the product is purchased and covers up to a period of **1 year (12 months) for labor/1 year (12 months) for parts (manufacturing defects only)/carry in service.** W Appliance Co. agrees that it will, at its option, replace the defective product with either a new or remanufactured toaster oven equivalent to your original purchase during the warranty period.

Exclusions: This warranty does not apply to the below:

1. If the appearance or exterior of the product has been damaged or defaced, altered or modified in design or construction.
2. If the product original serial number has been altered or removed or cannot be readily determined.
3. If there is damaged due to power line surge, user damage to the power cord or connection to improper voltage source.
4. If damage is due to general misuse, accidents or acts of God.
5. If repair attempts are done by unauthorized service agents, use of parts other than genuine parts or parts obtained from persons other than authorized service companies.
6. On toasters that have been transferred from the original owner.
7. On products that have been purchased as refurbished, like new, second-hand, in a "As-Is" or "Final Sale" terms.
8. To products used in a commercial or rental setting.
9. To products used in settings other than ordinary household use or used other than in accordance with the provided instructions.
10. To damages for service calls for improper installations.
11. To glass parts and other accessory items that are included with the toaster.
12. Transportation and shipping costs associated with the replacement of the toaster.
13. Food loss for loss due to product failure or delay in service, repair or replacement.
14. Service calls to instruct you how to use your toaster oven.
15. Service calls to repair or replace the house fuse, reset the circuit breaker or correct the wiring in the house.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CUSTOMER; W Appliance Co. SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW. ANY IMPLIED WARRANTY OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE DURATION OF THE WARRANTY.

Some states do not allow the exclusion or limitations of incidental or consequential damages, or limitations on how long the warranty lasts. In these cases the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Obtaining Service: To obtain service, product literature, supplies or accessories please call **1 (855) 855-0294** to create a ticket for exchange/repair. Please make sure to provide the date of purchase, model number and a brief description of the problem. Our customer service representative will contact you or send detailed return instructions.

W Appliance Co. does not warrant that the appliance will work properly in all environmental conditions, and makes no warranty and representation, either implied or expressed, with respect to the quality, performance, merchantability, or fitness for a particular purpose other than the purpose identified within this user's manual. W Appliance Co. has made every effort to ensure that this user's manual is accurate and disclaims liability for any inaccuracies or omissions that may have occurred. Information in this user's manual is subject to change without notice and does not represent a commitment on the part of W Appliance Co.. W Appliance Co. reserves the right to make improvements to this user's manual and/or to the products described in this user's manual at any time without notice. If you find information in this manual that is incorrect, misleading, or incomplete, please contact us at **1-855-855-0294**.

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